

## **All Workers Conference Cancellation Policy**

We understand that plans can change, and we strive to accommodate our attendees as much as possible. However, due to commitments and planning requirements for the All Workers Conference, we have established the following cancellation policy:

- 1. **Cancellation Requests:** To cancel your registration, please submit a written request via email to the CNH District Office at <a href="mailto:silas@cnh-lcms.org">silas@cnh-lcms.org</a>
- 2. Refund Eligibility:
  - Full Refunds: Cancelations received on or before October 23 are eligible for a full refund. Refunds will be issued to the original payment method within 14 days of receiving your request.
  - **No Refunds after October 23**: Due to prior financial commitments, we regret that cancellations made after October 23 are not eligible for a refund.
- 3. **Transfer of Registration:** If you are unable to attend, you may transfer your registration to another person. To do so, please submit a written transfer request at least 5 business days before the conference start date. Submit your requests to silas@cnh-lcms.org
- 4. **Exceptional Circumstances:** In the event of unforeseen emergencies, such as a serious illness affecting you or an immediate family member, partial refunds may be considered on a case-by-case basis. Supporting documentation may be required. All decisions made by the conference committee are final.

Thank you for your understanding and cooperation. We look forward to welcoming you to the All Workers Conference.